

2025 GROUP VISIT PLANNING PACKET





KNOW BEFORE YOU GO

Hours of Operation

- Tuesday–Sunday, 10am–5pm. Closed on Mondays.
- The Museum is closed on New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, and Christmas Day. The Museum closes at 4pm on Christmas Eve and New Year's Eve.



Directions and Parking

- The Museum is located in University Circle at 1 Wade Oval Drive, Cleveland, OH 44106.
- Bus Parking: Groups arriving on buses may disembark on the circular drive in front of the Museum's Wade Oval Entrance. Bus drivers, please inquire with Protection Services about where to park your vehicle.





FREQUENTLY ASKED QUESTIONS

How do I book my group visit?

You can fill out the online form on page 7 or email us directly at groupsales@cmnh.org.

How many tickets do I need to purchase to get the group rate?

You must purchase 12 or more tickets to get the group discount.

When is the Museum open?

Tuesday–Sunday, 10am–5pm

How do I check in?

As you enter the Museum, please visit either the kiosks or the main Welcome Desk in the Visitor Hall to get your group checked in.

Where can our group eat lunch?

Our on-site Origins Café is open 10am–4pm (hot food closes at 2pm).



THE VISITOR HALL



The Museum's Visitor Hall is a dramatic, light-filled gallery that showcases some of our most iconic objects and specimens, including Balto the heroic sled dog; Lucy the famous human ancestor; and *Haplocanthosaurus* ("Happy"), a long-necked dinosaur.

Admission to this community-centered space is always free.



GROUP VISIT BASE ADMISSION

Group Base Admission

Adults (19–60)	\$20
Youth (2–18)	\$13
Seniors (61+)	\$13

- Visitor Hall
- Larry Sears and Sally Zlotnick Sears Dynamic Earth Wing
- Evolving Life Wing
- Ames Family Curiosity Center
- Ralph Perkins II Wildlife Center & Woods Garden—Presented by KeyBank (outdoor space)
- Corning Gallery
- Smead Discovery Center—Presented by PNC (ages 7 and younger)
- Thelma and Kent H. Smith Environmental Courtyard (outdoor space)

GROUP VISIT ALL-ACCESS PASS



Includes base admission + access to one planetarium show and unlimited 3D films.

All-Access Pass

Adults (19–60)

\$28

Youth (2–18)

\$21

Seniors (61+)

\$21

MAKE YOUR RESERVATION TODAY!

Name:

Phone:

Email:

Group name:

Group address:

Date of your group visit:

Your group's arrival time:

Choose:

Base Admission

☐

All-Access Pass

☐

How many people
are in your group?

Adults (19–60):

Youth (2–18):

Seniors (61+):



WHAT ARE THE NEXT STEPS?

You will receive a confirmation email from one of our representatives within 24–48 hours. We require two weeks' notice for reservations.

Contact Us!
Questions? Want to
make a reservation?

Open:
Tuesday–Sunday
10am–5pm

Phone:
216.231.4600 x3483

Email:
groupsales@cmnh.org

ASK ABOUT OUR PRIVATE RENTAL SPACES

Boxed lunches and catering options
available with two weeks' notice
(based on availability)

